

MADISON COUNTY ROAD DEPARTMENT

APRIL 2014

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 04/01/14 through 04/30/14

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
9904	03/30/09 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Preston, Samuel 229 Archie Cain Road	Archie Cain Rd
Customer came by office to complain about the ditches not holding water. Requesting ditching because the road floods when it rains							
10285	06/03/09 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing flooding							
13037	09/28/10 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 1.3 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Davenport Ln	Davenport Ln
Called to request the grading of road							
13151	10/26/10 04/22/14	Request Schedule Closed	Durations 0.0 S-to-C 1.2 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Old canton Rd	Davenport Ln
Called to request the grading of road							
13799	04/06/11 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 1.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cage, Julius Church Rd	Church Rd
Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem							
13912	04/21/11 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Talkative, John	Hines Rd
Called to report that the road is flood with water elderly mother can not get in and out. possible beaver dam that's causing the flood.							
14714	09/06/11 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Purvis Rd	Purvis Rd
Road is washing out on the right side of the road near Hayes residence							

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14743	09/09/11 Request 04/11/14 Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
ditch behind house needs unclogging. customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601						
15176	01/12/12 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lockett, Grace Pat Lockett Rd	Grown Williams Rd
Called to have repairs done on road it also floods when it rains						
15307	02/10/12 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Petrified Forest Rd
Asphalt needs repair near the park and the bridge						
15389	03/01/12 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Willouchby, Michael Trace Harbor Rd.	Trace Harbor Rd
Check drainage.						
15400	03/06/12 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Teresa Old Hwy 16	Old Hwy 16
Called to report a really bad drop off turning into her driveway from the road						
15425	03/09/12 Request 04/15/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 fe						
15531	03/27/12 Request 04/28/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer,	Minniger Blvd
Ditching work needs to been done and at 115 Minniger Blvd culvert needs to be removed and reinstalled						

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15711	04/27/12 Request 04/24/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road	Raintree Rd
Requesting storm drain to be corrected, and please call and let her know if their"s anything she need to do						
15893	05/31/12 Request 04/30/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Jones, Hyeda North Branch	North Branch District 3
back yard floods from water coming from neighbors house						
15970	06/14/12 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Evans, Joe Earl Rimmer Raod	Swamp Rd District 5
Customer requesting culverts &.trees cut back						
16127	07/24/12 Request 04/09/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Beamon, Sherry John Day Rd	John Day Rd
Needs repair to the shoulder of the road that's making a runt in driveway						
16132	07/25/12 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bowman, Joanna Purvis Rd	Purvis Rd District 4
Reporting a really bad dip or buckle in road						
16133	07/25/12 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Horseman, Joe Chapel Hill Rd	Chapel Hill Rd
Ditch near culvert is washing out the road shoulder						
16154	07/27/12 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Overby, David	Deer Ridge Dr District 4
Customer complaining about condition of road						

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16322	08/27/12 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharp, Cotton Wood Cv	Cotton Wood Cv District 3
Strom dram is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke							
16444	09/19/12 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Wright, Marshall Bardin Rd	Bardin Rd
Concern about road condition							
16445	09/19/12 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hardy, Mike Hardy Rd	Hardy Rd
Road is being washed out by water draining from water tower on road							
16527	10/10/12 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Shoreline Dr
Road need repair at the intersection of Shoreline Dr and Gluckstadt Rd leading into the Reunion S/D							
16601	10/26/12 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miiggins Rd	Miggins Rd District 1
ditch needs to be dug out back to road to Hwy 16, water is stting in ditch , near fire hydrant							
16662	11/13/12 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Mary Beaverdam Rd	Beaverdam Rd
Road has a really muddy patch in front of address							
16668	11/14/12 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Mossy Oak Ln	Mossy Oaks Ln
Road in bad repair needs work							

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16874	01/02/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Culvert near 397 Summerlin Rd needs cleaning out causing flood							
16902	01/07/13 04/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cam Rd	Archie Cain Rd District 4
New culvert will have it flagged							
16912	01/10/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, G	Boone Rd District 5
Road needs 3 pipes replaced							
16924	01/10/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shelton, Randy Gluckstadt Rd	Gluckstadt Rd District 3
Cross drain is not draining east of Hwy 463 making a pond on the side of road							
16925	01/11/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge	Sycamore Ridge
No drainage at address causing flooding in back yard							
16934	01/14/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Smith, Josette Pat Luckett Rd.	Pat Luckett Rd District 5
Requesting that drive way be repair. ASKING THAT SOMEONE PLEASE COME OUT AND CHECK IT.							
16935	01/14/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Shane Crawford Rd	Crawford Rd District 4
Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged							

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16937	01/15/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda Twin Lakes Dr	Twin Lakes Dr District 1
Water drainage problem culvert not sitting correctly too high							
16938	01/15/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patrick, Stan Talon's Trl	Greyhawk Subdivision District 3
Water drainage not flowing thru culvert causing flooding							
16941	01/15/13 04/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharon, North Old Canton Rd	North Old Canton Rd District 1
Drainage problem; culvert stopped near address flooding the road							
16970	01/23/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clanlinger, Angeon Field House Creek Drive	Field Rd
Requesting culvert.							
17042	02/01/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Nordan, Lee Childress Lane	Childress Ln
At the creek customer complaining that the road is going to slid.							
17063	02/06/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Lowery, John and Judith Waldrop Rd	Waldrop Rd District 4
Cleaning of ditch or gulley on road							
17064	02/06/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael Livingston Rd	Livingston Rd
Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be asphaltd.							

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17087	02/11/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jeff, Sagefield Dr	Sagefield Dr District 4
Culvert has collapsed and water is not running through it and on the other side is a log close to culvert opening near 148 Sagefield							
17095	02/11/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Rev. Arsel Robinson Rd	Robinson Rd District 4
culvert at address is stepped up with mud and debris causing church parking lot to flood							
17108	02/13/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Allerva, Evetyn Purvis Road	Purvis Rd District 4
Requesting culvert.							
17109	02/13/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Cloud Rd
Customer reported Road sinking on Cloud road							
17130	02/19/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Leucky, Jim Meadowgreen Lane(Deerfield Sub	Meadowgreen Ln District 1
Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.							
17137	02/19/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracey Waldrop Rd	Waldrop Rd
Customer requesting the road be completed.							
17145	02/20/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Road	Lake Cavalier Rd District 3
Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the							

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17153	02/21/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Cheatham, James Mossy Oaks Ln
				Pot holes need to be filled and possible road paving		
17170	02/26/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	C, Patrick Hallmark Place Hallmark Pl
				Requesting ditching		
17176	02/26/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Caldon 730 Pisgah Bottom Rd Pisgah Bottom Rd District 5
				Need ditch clean out		
17185	02/27/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sanders, Sam Williams Rd Williams Rd District 5
				requesting gravel for road		
17232	03/07/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lewis, Earl Archie Cain Road Archie Cain Rd District 4
				Requesting a Culvert		
17257	03/13/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bolden, Grace Archie Cam Rd. Archie Cam Rd District 4
				Requesting gravel		
17265	03/14/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bess, Latonya Archie Cain Rd Archie Cain Rd
				Culvert needs repair		

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17305	03/22/13 04/25/14	Request Schedule Closed	0.0 0.3	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hawkin, Mary Lake Trail Road	Lake Trail
							Customer reported that the Dam is caving in underneath her culvert
17324	03/25/13 04/24/14	Request Schedule Closed	0.0 0.3	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Readus, Shotus Archie Cain Road	Archie Cain Rd District 4
							Requesting Culvert
17328	03/26/13 04/14/14	Request Schedule Closed	0.0 0.3	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shermen, Crystal Industrial Drive North	Industrial Dr N District 4
							Culvert stopped up.
17329	03/26/13 04/21/14	Request Schedule Closed	0.0 0.3	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bank, Arlena Williams Brrooks Road	Williams Brooks Rd District 4
							Requesting gravel on Road.
17346	03/28/13 04/28/14	Request Schedule Closed	0.0 0.3	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Owens, Jackie Chapel Lane	Chapel Ln
							Customer think their's a sinkhole forming.
17351	03/28/13 04/29/14	Request Schedule Closed	0.0 0.3	Other Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Robinson Rd District 4
							Big Dead Pine tree on the side of road before Moss Rd on the right side
17352	03/28/13 04/28/14	Request Schedule Closed	0.0 0.3	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Barnes Rd
							Shoulder of road about 2 miles on right need some attention to shoulder wearing out

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17358	04/01/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Shoulder Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Best, Chuck Old Natchez Trace
Road shoulders need repair hard for two cars to get by						
17362	04/01/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Franklin, Ken Rocky Hill Rd District 5
Needs gravel for culvert: muddy						
17377	04/02/13 04/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Smith, Lashandria East Ave District 4
Ditch behind house needs cleaning and cutting of grass						
17378	04/02/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd District 4
graded the road and now need gravel muddy mess						
17380	04/03/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Stricklin, Bridget Woodbine Ct District 1
Drainage problem						
17382	04/03/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	McDonald, Johnnie North Livingston Road North Livingston Rd
Requesting lines be installed on North Livingston Road and a sign that states make a right on North Livingston Road because people						
17408	04/10/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jackson, Edna Loring Rd District 5
Ditch needs cleaning out: holding water						

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17415	04/12/13 04/30/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harmon, Justin Millhouse Dr	Millhouse Dr District 2
Flooding behind his house...needs someone to check it.							
17416	04/12/13 04/29/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Mrs Williams Brooks Rd	Williams Brooks Rd District 5
Bracey Road and Williams Brooks Rd need gravel.							
17443	04/18/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Bobby Normandy Cir	Normandy Cir District 3
Water drainage standing behind house							
17462	04/19/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Need more information	Brown, Shirley Road Maintenance	McDuffy, Earl Dogwood Ct	Dogwood Ct District 3
Ditching needed							
17468	04/22/13 04/22/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Site, Cindy Cross Wind Drive	Cross Wind Dr
Requesting potholes repair & by the mail box.							
17514	04/29/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Kallie Main St	Main St District 5
Need ditches clean holding water not draining							
17525	04/30/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Coursey, Tim	Church Rd District 4
Ditch at corner of Church Rd and Old Jackson Rd in front of Systems Electric Coding needs to cleaned out.							

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17542	05/02/13 04/15/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Sink hole forming in the road	Brown, Shirley Road Maintenance	Saucier, Jimmie Pinetree Ln
17554	05/06/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Culvert is stopped up flooding the yard	Brown, Shirley Road Maintenance	Hankins, George Industrial Dr N District 4
17618	05/13/13 04/08/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Request gravel for the gravel part of road	Brown, Shirley Road Maintenance	Archie, Shawanda Archie Cam Rd District 4
17619	05/13/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Request for new culvert	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd District 5
17624	05/14/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Requesting gravel for two driveways	Brown, Shirley Road Maintenance	Leonard, Gordon Rocky Hill Rd District 5
17627	05/14/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Dirt filling up the ditches and flooding the road coming off of Loring Rd	Brown, Shirley Road Maintenance	Jolly, Michael Truitt Rd District 5
17683	05/20/13 04/16/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Customer called and said that the water company burst pipe, cause road to have a pothole would like for the Road Department to con	Brown, Shirley Road Maintenance	Rouser, Joseph Lubertha Road Lubertha Rd

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17706	05/23/13 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Williams, Jeremy Mccarty Rd	Water is backing from road culvert flood yard of Camden Baptist Church
17728	05/28/13 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd District 3	Ditches need to be cleaned out
17764	06/04/13 Request 04/11/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Ford, Angie Old Hwy 51	Needs gravel on new culvert
17772	06/05/13 Request 04/08/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Rogers, Jimmy Coker Rd District 3	Culvert is stopped up not flowing and washing out the driveway
17773	06/04/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lott, Ronnie Cedar Hill Rd District 3	culvert issue: storm water draining in her yard
17787	06/06/13 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hassen, Wayne Kelly Rd. Jody Rd	Of King Ranch on Jody Drive and Kelly Road road repair requested
17793	06/07/13 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	White, Micheal Johnson Lane District 4	Requesting gravel on road.

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17801	06/10/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Joseph Lawrence Rd	Lawrence Rd District 5
Water is standing across the street from mail box where loggers removed a culvert							
17807	06/10/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Jocelyn Millhouse Dr	Millhouse Dr District 2
Large culvert drain in back yard needs a cover old one fell in							
17836	06/17/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCann, Joe Traceview Rd	Traceview Rd District 1
Need culvert widen for safety purpose deep ditch in Twin Harbor S/D							
17841	06/17/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Kristen Stillhouse Creek Dr	Stillhouse Creek Dr District 3
two sewer drains clogged with construction debris							
17851	06/18/13 04/15/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Trotter, Virgie Church St	Church St District 2
Gravel needed on culvert is muddy							
17854	06/19/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jackson, Sandra Millville Rd	Millville Rd District 5
Road conditon on road are bad: logging trucks damaged road							
17861	06/20/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Newell, Lily Rouser Rd	Rouser Rd
Culvert needs replacing old one has hole in it							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17886	06/26/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Bad dip in road	Brown, Shirley Road Maintenance	Sheriff, Deputy Green Oak Ln District 1
17888	06/26/13 04/16/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Requesting road repair.	Brown, Shirley Road Maintenance	Cheatum, Gunter Mossy oaks Lane Mossy Oaks Ln District 3
17942	07/03/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Road conditon on road are horrible other end needs paving also from patching on Yandell Rd to Hwy 43	Brown, Shirley Road Maintenance	Moudy, Todd Yandell Rd Yandell Rd District 1
17956	07/09/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Road conditions are bad	Brown, Shirley Road Maintenance	Luckett, Grace Pat Luckett Rd Lone Pine Rd District 5
17963	07/09/13 04/15/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Requesting that the road be widen, needs gravel and drainage	Brown, Shirley Road Maintenance	Butler, Toby Twelve Oaks Trace Twelve Oaks Trace District 4
18031	07/24/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority Pot hole needs patching around this address	Brown, Shirley Road Maintenance	Customer, Sharpe Rd Shearrill Rd District 3
18036	07/25/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority Need gravel around mailbox	Brown, Shirley Road Maintenance	Morris, Will 156 Nortshore Way Northshore Way District 3

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18043	07/26/13 Request 04/25/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Layman, Michael Trace Harbor Rd	Trace Harbor Rd
Front ditch is holding water: water will not dry out of ditch						
18048	07/29/13 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hodges, Williams Northshore Blvd	Northshore Blvd District 3
Needs gravel at culvert that garbage trucks turns around at						
18060	08/01/13 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thomas, Robert Way Rd	Way Rd District 5
Wider culvert need for driveway						
18061	08/01/13 Request 04/07/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Zito, Frank Sagefield Sq	Sagefield Sq District 4
Need to have exposed culvert covered or widen because of deep ditch						
18063	08/01/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans Jr, Rudolph Old 51 Rd	Old 51 Rd District 5
Need a longer culvert for an entrance to a farm : Wider for cow trailer						
18064	08/01/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hudson, Christine Nells Turning Point Rd	Nells Turning Point Rd District 5
Requesting the fixing of culvert for the senior citizen bus to turn around without getting stuck in mud						
18068	08/02/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Robinson, Eunice Way Rd	Way Rd District 5
Culvert is too low : Ditch has standing water						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18070	08/05/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Ditch next to house is retaining water and is smelly and green not running off							
18071	08/05/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Dip in driveway from asphalt pulling from road causing a crack							
18074	08/05/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bennett, Tony Brown Dr	Laura Dr District 4
Road conditon are asphalt is crumbling from street making road hazardous							
18095	08/12/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Russell, Sherry Ancient Oaks Dr	Ancient Oaks Dr District 3
Road culvert is stopped up not draining causing flooding to property: Culvert is pass the address							
18097	08/12/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Roberson, Linda King Ranch Rd	King Ranch Rd District 4
Ditch inthe back of yard need to be clean have a lot of trees over growing and foul smelly odor coming from it (raw sewage)							
18104	08/13/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Requesting of the ditches to be cleaned out because of the flooding and washing of the road when it rains							
18105	08/13/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Request the repair of the entrance to Branson Dr be repaired culvert is washing away							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18107	08/13/13 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cobb, Alton Cook Cobb Rd District 5
Needs gravel on road from the Pleasant Hill Church to Shiloh Cementary					
18120	08/14/13 Request 04/28/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cole, Nate Loring Rd District 5
Water is standing at culvert and is not draining					
18121	08/15/13 Request 04/29/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lovrn, Ronnie St. Catherine Rd. District 5
Requesting gravel					
18126	08/16/13 Request 04/30/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Buckley, Calvin McDonald Rd District 3
Pot holes and road conditions are bad for emergency equipment and nurses to get in and out					
18147	08/23/13 Request 04/29/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd Ext District 5
Road has been scraped of asphalt making it one lane nneed to be repaired					
18151	08/26/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Smith, James F. Church Rd District 4
Would like to have the ditch or hill tapered where the county came in and did work earlier at the corner of Church Rd and Kehle Rd.					
18152	08/26/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McMurty, Fredrick 132 Bill Day Rd District 5
Need culvert installed					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18153	08/26/13 Request 04/10/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Brown, Shirley Road Maintenance	Michael, Matlock Dr	Matlock Dr District 5
Culverts need repair, and drain problems with cross drains on road. May need new and wide culverts all the way through.					
18164	08/28/13 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Ephfrom, Larry Pugh Rd	Pugh Rd District 4
Requesting a culvert be installed next to old culvert will have it staked off; need it soon as possible					
18166	08/29/13 Request 04/10/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Shoulder Brown, Shirley Road Maintenance	Harvey, Francis Clear Creek	Clear Creek District 3
drive way damaged from dip in road. Crew is fixing road wanting to get that part of driveway fixed. Curb has a hole in it in front of c					
18169	08/29/13 Request 04/11/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Russton, Nick Nichols Rd	Nichols Rd District 5
Culvert on road needs work done					
18175	09/03/13 Request 04/10/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Brown, Shirley Road Maintenance	Orledge, Vickie Serotina Rd	Serotina Rd District 4
Requesting the repair of the road where the asphalt is crumbling and buckling					
18176	09/03/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	Buckley, Eric Stump Bridge Rd	Stump Bridge Rd District 5
Request a 30 ft culvert to be installed at new residence do have it stake off with orange flags					
18177	09/03/13 Request 04/29/14 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Brown, Shirley Road Maintenance	Lakes, Eleanor Holmes Ave	Holmes Ave District 5
Water is standing causing mosquitoes					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18183	09/05/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Thomas, Minninger Blvd	Minninger Blvd District 3
Request asphalt for a spot that the water company dug up to fix water leak							
18191	09/09/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brooks, Cornelius Cleo Cark Rd	Cleo Clark Rd District 3
Metal culvert is showing needs to be replaced.							
18196	09/10/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	King,	Caroline Blvd District 4
ditch near 444-447 is empty lot has a huge ditch that needs filling in							
18206	09/12/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Amanda, Hwy 51	Yandell Rd District 1
Ditch on the Yandell Rd side has standing water that is harboring snakes and can not be cut							
18211	09/12/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Hearon, Mark Kehle Rd	Kehle Rd District 3
Wants to have driveway resurface from what it was before work on Kehle Rd							
18222	09/16/13 04/29/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCluellen, Aaron Trace Harbor Rd	Trace Harbor Rd District 1
Water is standing in ditch not draining at road culvert in front of house is holding water also erosion has started							
18224	09/16/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Carpenter, Willie Pisgah Bottom	Pisgah Bottom Rd District 5
Requesting the cleaning and ditching of ditch							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18227	09/17/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Reid, Scott Channing Circle	Channing Cir District 4
Sinkhole need repair he states that Rudy Warnock told him that was on the county.							
18239	09/20/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Monica, Marsha's Way	Marashas Way District 1
Water not draining sitting and Weeds and reeds growing in ditch							
18245	09/24/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gray, Denise Hwy 16 W	Hwy 16 W
Water flooding yard.							
18249	09/24/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
water washing road, culverts not big enough; washing bridge and his driveway							
18251	09/25/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Phillps, Leon Lottville Rd	Lottville Rd District 5
Water is washing across the road flooding property							
18254	09/27/13 04/16/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sanders, Lenora Loring Rd	Loring Rd District 5
requesting gravel for both culvert that are exposed							
18259	09/30/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Drew Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be widen for trailor to get in and out . Old culvert was damaged by crew cleaning ditches							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18274	10/02/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Marshall, Christle Hartfield Dr	Hartfield Dr District 3
Large sink hole formed at the fence line between the house and neighbors in the back yard.							
18280	10/03/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris,	Childress Ln District 4
ditch work needed on road from Hwy 22 to the first big curve							
18283	10/03/13 04/09/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin Road Dept	Old 51 Rd District 3
Needs ditching.							
18290	10/03/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Todd, Dick Lake Cavalier Rd	Lake Cavalier Rd District 3
Culvert needs dirt work because boom truck scraped it on sides							
18292	10/04/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William North Old Canton Rd	North Old Canton Rd District 1
Request culvert for new address will have it staked off.							
18293	10/04/13 04/30/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jenkins, Otha Smith Carr Rd	Smith Carr Rd District 4
Culvert is bent and water is not flowing through pipe. Cross drain in front of property on the street (south end of property)							
18297	10/07/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cook, Willie Sulfur Spring Rd.	Sulphur Springs Rd District 5
Requesting culvert to be extended							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18298	10/08/13 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Willey, Billy Hwy 16 W	Hwy 16 W
Culvert is requested at new address							
18301	10/08/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ashford, John clay	Business Park Dr District 4
Road conditions are bad pot holes on entire road and a tree is growing in the road							
18304	10/09/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Holland, Chad	Ashbrooke Blvd District 3
At the corner of Ashbrooke Blvd and Kenzie Dr At the stop sign sidewalk and gutter is sinking in							
18307	10/10/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence Rocky Hill Rd	Rocky Hill Rd District 5
Culvert needs repair							
18310	10/11/13 04/15/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Perry, Trinnette Church Ln	Church Ln District 5
Road is eroding in front of church and in front of 140 Church Ln							
18312	10/11/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Richard C. Walnut Rd	Walnut Rd District 5
Needs culvert extended to be able to get his big truck in driveway							
18315	10/14/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Montgomery, Randle Kenzie Dr	Kenzie Dr District 3
Culvert between this address and neighbors has a hole in it causing erosion of property							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18323	10/15/13 04/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Miggins, Thomas Permenter Rd	Permenter Rd District 5
Ditch need to be shaped up for resident could mow ditch better							
18326	10/16/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William N O Canton Road	North Old Canton Rd District 1
Requesting culvert customer has it stake off with white ribbon and has cows in the area and ask that we called before we go out to ins							
18328	10/17/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Glasseco, Patricia Purvis Rd	Purvis Rd District 4
Sinkhole has started where culvert is in driveway							
18331	10/22/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ivy, Rick Clarkdale Road	Clarkdell Rd District 1
Requesting dead tree to be cut down or cut back.							
18333	10/22/13 04/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	David, Woodworks 2187 Hwy 51 S	Hwy 51 S
Need culvert installed. Will have 18 wheelers going in and out may need 40ft. This cuovert is needed for future business..							
18334	10/22/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Virgin Mary Rd	Virgin Mary Rd District 5
Need new culvert installed has it staked off with red flags please center culvert with the gate							
18335	10/22/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Pickle Rd	Sulphur Springs Rd District 5
Culverts is stopped up from road culvert to field to Pickle Rd							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18339	10/23/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert has a hole in it	Brown, Shirley Road Maintenance	Williams, Rosie Atlas Coleman Rd District 4
18346	10/25/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Requesting ditching.	Brown, Shirley Road Maintenance	Floore, Tanner Sulfur Spring Road District 5
18350	10/28/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Drainage problem is flooding property need water to be directed behind property	Brown, Shirley Road Maintenance	Smith, Carl Hunt Cir District 3
18352	10/28/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority Road where the pipe line runs across needs attention	Brown, Shirley Road Maintenance	Perkins, Lucius Powell Rd District 3
18355	10/28/13 04/15/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Needs bigger culvert to be installed washing away gravel on driveway and waging up debris into you. don't touch side by mailbox is.	Brown, Shirley Road Maintenance	Brown, Walter Gluckstadt Rd District 3
18357	10/29/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Resurface Medium Priority Request the road get asphalted or tarred	Brown, Shirley Road Maintenance	Gray, Mike Raytown Rd District 5
18359	10/30/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Ditches at culvert needs cleaning are washing gravel from driveway	Brown, Shirley Road Maintenance	Roisides, John Twelve Oaks Rd District 4

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18382	11/07/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fisher, Matt Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be installed at new address. It is staked off							
18387	11/07/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burrell, Kelvin Mullinville Rd	Mullinville Rd District 5
New culvert for new address will have it staked off							
18388	11/07/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Williams, Larissa Covey Run	Covey Run District 4
A bluish-green pipe is sticking up above ground in front of house that is exposed above ground							
18391	11/08/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jenkins, Andrew	Chapel Hill Rd District 3
South bound on road is a rise in asphalt that needs to be smoothed out							
18393	11/08/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Ditching is needed on road shoulders are getting shallow							
18394	11/08/13 04/23/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Culvert on road needs replacing or repair. Water is not going thru culvert but under it;eroding on the sides							
18395	11/12/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Anthony Loring Rd	Loring Rd District 5
Culvert need to be installed at new address has it staked off with orange cones							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18404	11/13/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting culvert.	Brown, Shirley Road Maintenance	Pepper, Veronica Catlett Road Catlett Rd District 3
18406	11/15/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting a culvert be installed. Will have it flagged. next to 201 Stump Bridge Rd	Brown, Shirley Road Maintenance	Billingslea, William Loring Rd Stump Bridge Rd District 5
18412	11/18/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Down Tree Medium Priority A tree has been up rooted and is leaning across the road suspended on another tree. (across from this address)	Brown, Shirley Road Maintenance	Helman, Glenn Cherry Rose Ln Cherry Rose Ln District 4
18417	11/19/13 04/29/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority Requesting road repair where Pearl River Valley repaired a water leak.	Brown, Shirley Road Maintenance	Conard, Gerald Trace Harbor Road Trace Harbor Rd District 1
18419	11/19/13 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Need culvert at 202 and 232 need culvert one is staked will like to meet someone before installing.	Brown, Shirley Road Maintenance	Garrett, John 202 Simpson Rd Simpson Rd District 4
18422	11/21/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Shoulder Medium Priority Road shoulders have a dip causing pot holes on both sides of mail box	Brown, Shirley Road Maintenance	Maxwell, Britt Old Natchez Trace Old Natchez Trace District 5
18423	11/21/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority Culvert across road is collapsed; road bed almost gone; cracks and seams in the road.	Brown, Shirley Road Maintenance	Perkins, Wayne Country Lane Clarkdell Rd District 1

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18424	11/21/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Perkins, Wayne Country Lane	Green Oak Ln District 1
depressions in road where culvert has possibly sunk in, 500 ft from Hwy 51							
18433	11/26/13 04/08/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jones, Linda	Old Yazoo City Rd District 4
Black pipe (culvert) under bridge is coming from under the bridge							
18435	11/26/13 04/08/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pate, Carolyn Lake Castle Rd	Lake Castle Rd District 1
Flooding in yard from culvert not draining stopped up							
18438	12/02/13 04/08/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Merritt, Shawanda Livingston Vernon Rd	Livingston Vernon Rd District 4
Ditch in front of house is holding water and is starting to smell; possible culvert is stopped up							
18439	12/02/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Herbert, Jessie 1056 Sharon Rd	Sharon Rd District 5
Need culvert installed. Coming from town going up 16 turn on Sharon Rd cross bridge the first house on left.							
18444	12/03/13 04/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Green, R.C. Charles Road	Charles Rd District 4
Requesting culvert.							
18449	12/03/13 04/09/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Pepper, Way Rd	Way Rd District 5
Request gravel for r.o.w. to be able to get to property two entries to property 1st one at address 2nd one quarter mile down road. Will							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18454	12/04/13 04/14/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Seals, Cynthia Rocky Hill Road	Rocky Hill Rd District 5
Requesting culvert						
18459	12/06/13 04/11/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Byrd, Nelson West Florida Blvd	West Florida Blvd District i
Tree is leaning and limb fall from tree leaning badly coming into the Main Entrance of Lost Rabbit						
18462	12/10/13 04/10/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cobb, Alton Cook Cobb Rd.	Cook Cobb Rd District 5
Requesting that culverts be cleaned out.						
18463	12/10/13 04/10/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Day, Diane Miggins Rd.	
Customer states that just pass 259 Miggins Rd going east on the right hand side a large tree is about to fall:then pass 415 down the hi						
18464	12/10/13 04/10/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mizer, Amy Gus Green Road	Gus Green Rd District 3
Requesting culvert						
18468	12/10/13 04/28/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Fairly, Jim Mason Way	Mason Way District 3
sinkhole in front yard...developed in the last two days 2x3 ft; said it could be coming from culvert near lake behind house						
18480	12/13/13 04/15/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lanae, Pearl Reid Rd W	Reid Rd W District 4
Pot holes in road needs to be patched						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18482	12/13/13 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Coleman, Leroy Virgin Mary Road	Virgin Mary Rd District 5
Customer states that where tractors mowed they left holes in the road and causes the water to back up on them							
18490	12/17/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hardace, Pattie	Shrock Rd District 5
Culvert on road just after turning on to Shrock Rd from Rocky Hill Rd culvert is sinking really bad							
18491	12/17/13 04/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie	Dover Ln District 3
Need bicycle signs on Dover Lane in Newcastle Subdivision							
18493	12/17/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie	Stribling Rd District 3
Need repairs done on Stribling Road due to construction traffic							
18494	12/17/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Halford, Frank Harvey Crossing	Harvey Crossing District 1
Customer states that the following roads are need repairing Channing Circle & Southwood Drive in Harvey Crossing sub,							
18496	12/18/13 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gillium, Leva Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Culvert needed to be installed to replace an old culvert and ditches need cleaning out							
18498	12/19/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Baldwin, Johnny Pat Luckett Rd	Pat Luckett Rd District 5
Culvert needed old one has caved in							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18500	12/19/13 04/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert at Pratt's church need to be replaced	Brown, Shirley Road Maintenance	Stevenson, Melvin Gluckstadt Rd District 3
18502	12/20/13 04/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Requesting culvert to be cleaned out.She said Paul Griffin told her to call.	Brown, Shirley Road Maintenance	White, Eunice Loring Road Loring Rd District 5
18506	12/23/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting Culvert;customer ask that we call when we go out to installed the culvert. 245 Allen Wood Dr. Need 12 ft culvert	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street Allen Wood Dr District 5
18507	12/23/13 04/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting culvert,and customer ask that someone call him when they go out. 392 Whiddon RD. Need 15 ft inch culvert	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street Whiddon Rd District 5
18512	12/26/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority The median at the corner of North Livingston Rd and Lake Castle Rd gets muddy due to commercial trucks parking there. Needs gra	Brown, Shirley Road Maintenance	Forbes, Michael North Livingston Rd North Livingston Rd District 3
18513	12/26/13 04/04/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Drive way needs gravel. She says it is a bus turnaround.	Brown, Shirley Road Maintenance	Johnson, Evelyn McElroy-Smith Rd McElroy Smith Rd District 4
18514	12/26/13 04/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Road needs gravel.	Brown, Shirley Road Maintenance	Bouldin, Chonette McElroy Smith Rd McElroy Smith Rd District 4

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18539	12/27/13 Request 04/28/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Benson, Jay Germany Dr	Germany Dr
Wanted to know could road be paved over						
18563	12/30/13 Request 04/16/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	James, Ricky Brown Rd E	Brown Rd E
Culvert for new address will have it staked off						
18564	12/30/13 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Customer, Beal Rd	Beal Rd District 4
Customer stated that the trees on to property need to be removed pushed over by county grading road.						
18603	01/08/14 Request 04/11/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer,	Channing Cir District 4
Customer states that potholes need repair at the following addresses 131 & 133 Channing Circle.						
18604	01/08/14 Request 04/15/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer,	Southwood Dr District 1
Requesting pothole repisir at 126 Southwood Drive						
18608	01/09/14 Request 04/23/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Harris, Angela	Old Natchez Trace District 5
Pot holes on road also a bad drop off where Hwy 43 and Old Trace Rd and Yandell Rd intersects						
18613	01/09/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ellis, Frankie Davis Crossing Rd	Davis Crossing Rd District 5
Request a 20ft wide culvert has it staked off on the corner of road						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18614	01/10/14 Request 04/16/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Ruby Loring Rd	Loring Rd District 5
Culvert is exposed from under the ground						
18619	01/13/14 Request 04/08/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Vaughn, Wallace Parker Rd	Parker Rd District 5
Culvert is bent not able to push water through causing water to stand in ditch, washing out driveway						
18626	01/14/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Leflore, Adams Bellevue Dr	Bellevue Dr District 4
Culvert needed at new address has it staked off						
18628	01/14/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Young, Zenola	Kirkwood Dr District 3
Pot holes on road need patching						
18629	01/14/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Young, Zenola	Powell Rd District 3
Water on road is standing after it rains						
18632	01/15/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pepper, Brad Livingston Vernon Rd	Livingston Vernon Rd District 4
Requesting a 40 ft culvert for address needed. It is staked off						
18637	01/16/14 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd	Society Ridge Rd District 3
Road is in need of grading badly						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18641	01/16/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brewer, Cynthia Gunter Rd	Gunter Rd District 5
Requesting for the ditches be cleaned making driveway flood when it rain						
18649	01/21/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha Haley Creek Dr	Haley Creek Dr District 1
Culvert need to be installed on the back side of property so customers can access the property; will have it staked off						
18664	01/22/14 Request 04/24/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jones, Jeff Crawford Rd	Crawford Rd District 4
Pot holes on road need filling						
18667	01/22/14 Request 04/30/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Small, Sharon Way Rd	Way Rd District 5
Culvert is bent and holding water in ditches and flooding drive way						
18670	01/23/14 Request 04/23/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	McCraney, Jaffa Lep Childress Rd	Lep Childress Rd District 4
road culvert 50 ft from address is eroding; has a big hole on the side of it						
18674	01/24/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Mathew,	Phillips Rd District 4
Customer states that cars are bottoming out.						
18691	01/30/14 Request 04/30/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	williams, Tina Waldrop Rd	Waldrop Ln District 4
Culvert to be installed at gste with a red ribbon						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18694	01/31/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Speed Bumps Brown, Shirley Road Maintenance	Medium Priority Road Maintenance	Knight, Jeff Old Orchard Road	Old Orchard Rd District 3
Customer states that the county told him that the speed bumps would be removed and they are not.						
18695	01/31/14 Request 04/30/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Brown, Shirley Road Maintenance	Medium Priority Road Maintenance	Jackson, Barbara Yandell Rd	Yandell Rd District 5
Gravel need on fresh newly culvert						
18698	02/03/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Brown, Shirley Road Maintenance	Medium Priority Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
Culvert is stopped up on nieghbor's (480 Catlett Rd) causing flooding into her yard and driveway						
18702	02/03/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Other Brown, Shirley Road Maintenance	Medium Priority Road Maintenance	Brock, Regina Pinetree Lane	Pinetree Ln District 3
Customer that her culvert was damaged when we graded the road,						
18705	02/03/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Dig Out Brown, Shirley Road Maintenance	Medium Priority Road Maintenance	Evans, Terrence Wrangler Way	Wrangler Way District 4
Garbage truck made a deep impression near driveway						
18714	02/05/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Brown, Shirley Road Maintenance	Medium Priority Road Maintenance	Boolas, Mike Whisper Lake Blvd	Whisper Lake Blvd District 3
Water pooling in street in front of house when it rains.						
18718	02/06/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Brown, Shirley Road Maintenance	Medium Priority Road Maintenance	Ronnie, St Catherine Rd	St Catherine Rd District 5
Needs gravel on roaad badly						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18727	02/12/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Brown, Shirley Road Maintenance	Smith, Linda Bankd Road	Banks Rd District 5
Customer requesting gravel on culvert where bus turns around					
18729	02/13/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 41.1 O-to-C	Gravel Brown, Shirley Road Maintenance	Harmon, Keisa Pine Street	Pine St District 4
Requesting gravel on culvert					
18737	02/13/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 40.8 O-to-C	Road Condition Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Rut made by garbage trucks on road in curve before address					
18740	02/14/14 Request 04/30/14 Schedule Closed	Durations 0.0 S-to-C 38.1 O-to-C	Culvert Installation Brown, Shirley Road Maintenance	McGruder, Derrick Sharon Rd.	Sharon Rd District 5
Requesting culvert.					
18741	02/14/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 39.8 O-to-C	Pot Holes Brown, Shirley Road Maintenance	King, John Village Circle	Village Cir District 1
Requesting pothole repair.					
18743	02/18/14 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 36.1 O-to-C	Pot Holes Brown, Shirley Road Maintenance	Watson, Earl	Mansell Rd District 5
Pot holes on road need patching					
18749	02/18/14 Request 04/25/14 Schedule Closed	Durations 0.0 S-to-C 36.0 O-to-C	Culvert Repair Brown, Shirley Road Maintenance	Rogers, Jimmie Coker Rd	Coker Rd District 3
Culvert is stopped up withn leaves and debris and is was out driveway					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18753	02/18/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 36.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Scott, Dorothy Goodloe Rd	Goodloe Rd District 5
Limb is hanging on road cars are hitting it						
18755	02/18/14 Request 04/25/14 Schedule Closed	Durations 0.0 S-to-C 36.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Allen, Lorraine Hwy 16 East	Hwy 16 E District 5
Gravel need for bus to be able to get in and out						
18758	02/18/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 35.9 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Sund, Angie Oliver Road	Oliver Rd District 1
Customer states they can't get in and out.						
18765	02/19/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 33.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Spears, Henry Mt Leopard Rd	Mt Leopard Rd District 3
Culvert needed on the Cherry Hill Dr side extended						
18766	02/19/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 34.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris,	Minninger Blvd District 3
Pot holes on road need patching						
18774	02/20/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 33.9 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Rankin, Mark	Greens Crossing Rd District 3
Large oak tree on road is leaning really bad about 300-400 ft turning from Livingston Rd.						
18775	02/20/14 Request 04/24/14 Schedule Closed	Durations 0.0 S-to-C 33.8 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Bounds, Anita Eastside Dr	Eastside Dr District 5
Would like the entire road resurfaced because it has worn down to dirt: entire Twin Lakes community needs resurfacing						

Madison County Road Department

Reporting Dates 04/01/14 through 04/30/14

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18778	02/20/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 33.8 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Burrell, Robert Old Natchez Trace District 5
Holes on road need patching and could something permanently be done because patching only last a couple of days					
18779	02/21/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 33.1 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Taylor, Amanda East Sowell Rd District 1
Requesting that the road be repaired the pot holes are really bad: condition of road is bad.					
18782	02/21/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 32.9 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Harris, Johnnie Mae Hwy 43 District 5
Culvert is stopped up water is standing causing a large pool of water to form					
18794	02/24/14 Request 04/24/14 Schedule Closed	Durations 0.0 S-to-C 29.9 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Martin, Alice Stump Bridge Rd District 5
Water in ditch is not draining just standing					
18806	02/25/14 Request 04/25/14 Schedule Closed	Durations 0.0 S-to-C 29.0 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hughes, Rashad Summerlin Rd District 5
Ditches on road need tress and debris cleaned out causing road to flood causing pot holes and washing out of road					
18817	02/26/14 Request 04/25/14 Schedule Closed	Durations 0.0 S-to-C 27.8 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Dotson, Corrine Johnson Hill Rd District 5
Ditched need to be cleaned out making flooding happen					
18826	02/27/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 27.1 O-to-C	Grading Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Buckley, Calvin McDonald Rd District 3
Road needs to be graded					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18827	02/27/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 27.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer, Ramage Rd	Ramage Rd District 4
Ditches and culvert needs to be cleaned out						
18828	02/27/14 Request 04/21/14 Schedule Closed	Durations 0.0 S-to-C 26.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Ewards, James Ben Lockett Rd	Ben Lockett Rd District 5
Pot holes to be filled/ requesting for ditches to be clean to keep water from washing out road						
18829	02/27/14 Request 04/29/14 Schedule Closed	Durations 0.0 S-to-C 26.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Graham, Joseph Ashbrooke Trail	Dewees Rd District 3
Pot holes to be filled						
18833	02/27/14 Request 04/14/14 Schedule Closed	Durations 0.0 S-to-C 25.0 O-to-C	Beaver Dam Medium Priority	Brown, Shirley Road Maintenance	Morris, Stout Rd	Stout Rd District 3
Beaver dam on Stout Rd at road culvert near Catlett Rd						
18836	02/28/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 26.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Eubank, Sandra Westminster Ct	Westminster Ct District 3
Needs ditching on right of way and ditch needs to be sloped.						
18837	02/28/14 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 26.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bennett, Sarah Catlett Road	Catlett Rd District 3
Requesting gravel on culvert.						
18838	02/28/14 Request 04/25/14 Schedule Closed	Durations 0.0 S-to-C 25.8 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Walker, Anita Moss Rd	Moss Rd District 5
When crew was out paving there is now a drop off to entrance to property						

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
18839	02/28/14 04/24/14	Request Schedule Closed	Durations 0.0 S-to-C 25.8 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Fairly, Jim Mason Way	Mason Way District 3
Sink hole has form ato culvert between houses and is about a foot deep							
18840	02/28/14 04/18/14	Request Schedule Closed	Durations 0.0 S-to-C 25.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Thomas	Old Natchez Trace District 5
Reporting chunks of asphalt in road about a mile from Hwy 43							
18848	03/03/14 04/03/14	Request Schedule Closed	Durations 0.0 S-to-C 22.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracey Waldrop Rd	Waldrop Rd District 4
potholes on road near 269 and 289 Waldop Rd							
18850	03/04/14 04/04/14	Request Schedule Closed	Durations 0.0 S-to-C 21.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Brwon, Tracey Greenfield Court	Yandell Rd District 1
Requesting pothole repair							
18851	03/05/14 04/11/14	Request Schedule Closed	Durations 0.0 S-to-C 21.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hughes, Riley Williams Rd	Riley Williams Rd District 5
Need potholes patched and bus turn around repaired							
18855	03/05/14 04/04/14	Request Schedule Closed	Durations 0.0 S-to-C 20.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Douglas, Selena Livingston Veron Road	Cain Rd District 5
Requesting pothole repair on Cain Road							
18863	03/06/14 04/17/14	Request Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Vaughn, Wallace Parker Rd	Parker Rd District 5
Pot holes in road need patching							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18864	03/06/14 Request 04/09/14 Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jennings, Lee Mae Ave	Mae Ave District 5
Culvert is holding water in the driveway and culvert is bent						
18865	03/07/14 Request 04/08/14 Schedule Closed	Durations 0.0 S-to-C 19.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Harmon, Keisa Pine Street	Pine St District 4
Requesting potholes						
18870	03/10/14 Request 04/24/14 Schedule Closed	Durations 0.0 S-to-C 14.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jordan Jr, Thomas C. Robinson Springs Rd	Robinson Springs Rd District 3
Needing a culvert for new residence will have it staked off						
18889	03/11/14 Request 04/28/14 Schedule Closed	Durations 0.0 S-to-C 15.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris,	Mcmillon Rd District 3
Pot holes on road need to be filled on entire road						
18890	03/11/14 Request 04/28/14 Schedule Closed	Durations 0.0 S-to-C 20.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Allbritton, Susan Bear Creek Cir	Bear Creek Cir District 1
Pavement going into driveway is buckling causing pot hole?						
18900	03/12/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 13.7 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Walter Walnut Rd	Walnut Rd District 5
Need a culvert for road where property is for water to flow more not standing						
18903	03/13/14 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 13.1 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Customer,	Woods Rd District 1
Woods Rd Name & stop sign down and in Twin Harbor Sub. the bend in the road sign down.						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18904	03/13/14 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Pate, Nancy Brown Drive	Brown Dr District 4
Requesting pothole repair on Brown Drive and Laura Drive						
18906	03/14/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 12.1 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Benson, Otherie Vaughn Street	Ellis Rd District 4
Requesting pothole repair on Ellis Road.						
18916	03/17/14 Request 04/17/14 Schedule Closed	Durations 0.0 S-to-C 9.0 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Brown, Robert Johnson Ln	Johnson Ln District 4
Road is muddy and damaged from construction dump trucks and etc						
18920	03/18/14 Request 04/01/14 Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Customer, McCullough Ln	Mccullough Ln District 4
Mud in road making it slippery for cars						
18930	03/18/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 6.1 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Bailey, Delories W Cotton Blossom Lane	Cotton Blossom Ln District 4
Requesting culvert						
18934	03/19/14 Request 04/03/14 Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Customer,	Kearney Rd District 4
Requesting that culvert be unstopped:cleaned out						
18938	03/19/14 Request 04/04/14 Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Greg,	Old Yazoo City Rd District 4
Road culvert is sinking and causing cars to scrape the bottom						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18939	03/19/14 Request 04/18/14 Schedule Closed	Durations 0.0 S-to-C 5.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Martin, Kenneth Gluckstadt Rd	Gluckstadt Rd District 3
Requesting a culvert for new residence will have it staked of would like to have a wider culvert						
18953	03/20/14 Request 04/22/14 Schedule Closed	Durations 0.0 S-to-C 3.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Summerlin, Allen Pat Luckett Rd	Pat Luckett Rd District 5
New culvert for new address, will have it staked off will call back with address						
18961	03/21/14 Request 04/24/14 Schedule Closed	Durations 0.0 S-to-C 4.7 O-to-C	Dramage Medium Priority	Brown, Shirley Road Maintenance	Wilkinson, Jenny Stillhouse Creek Dr	Stillhouse Creek Dr District 3
Stays wet in front of house in the street length of house						
18965	03/24/14 Request 04/16/14 Schedule Closed	Durations 0.0 S-to-C 2.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bennett, Tony	Brown Rd W District 5
Road is in terrible shape needs road pot hole filled and sides of road in curve is being damaged and eroding away by garbage trucks,						
18966	03/24/14 Request 04/24/14 Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lumpkins, Pamela Stump Bridge Rd	Stump Bridge Rd District 1
Standing water at drive way culvert water nt draining						
18971	03/25/14 Request 04/04/14 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jonathan,	Devlin Dr District 3
Needs patching on the culdesac where chunks of asphalt has come up						
18974	03/25/14 Request 04/10/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Washington, Cleavtonia Sutherland Rd	Sutherland Rd District 5
two culverts on road are not draining and flooding						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Open Requests: 301 **0.00 S-to-C Average Duration**
4.29 O-to-C Average Duration

Total Requests: 301 **0.00 S-to-C Average Duration**
4.29 O-to-C Average Duration